

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC

☒ CLEC

☐ ILEC

☐ Wireless

219940

2000-149-C

CERTIFICATED COMPANY INFORMATION

Global Connection Inc. of America

Company Name

Same

070-741-0200 (Main)

Db/a/fka

Telephone #

5555 Oakbrook Parkway, Suite 620

Mailing Address

Norcross, GA 30093

City, State, Zip Code

5555 Oakbrook Parkway, Suite 620

Business Location

Norcross, GA 30093

Gwinnett

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: Corporation Service Company (CSC)

Mailing Address: 1703 Laurel Street

Columbia, SC 29201

City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. Mark D. Gagne, COO/CFO
General Manager (Include Address if different than above)
678.741.6213 / 678.741.6333 / mgagne@globalconnectioninc.com
 Telephone Number / Facsimile Number / E-mail Address

B. Kathy Hassett, Call Center Manager
Customer Relations/Complaints Representative (Include Address if different than above)
678.741.6247 / 678.741.6333 / khassett@globalconnectioninc.com
 Telephone Number / Facsimile Number / E-mail Address

C1. Maxine Alagar, Director of Operations
Customer Relations/Complaints Representative for Escalated Complaints (Include Address if different than above)
678.741.6202 / 678.741.6333 / malagar@globalconnectioninc.com
 Telephone Number / Facsimile Number / E-mail Address

C2. **Customer Contact** (Toll Free Number)
877.511.3009 or 877.511.3339

D. Oni Momin
Engineering Operations (Include Address if different than above)
678.741.6248 / 678.741.6333 / oni@globalconnectioninc.com
 Telephone Number / Facsimile Number / E-mail Address

E. **Test and Repair** (Include Address if different than above)
678.741.6248 / 678.741.6333 / oni@globalconnectioninc.com
 Telephone Number / Facsimile Number / E-mail Address

RECEIVED

JUN 28 2009

PSC SC
DOCKETING DEPT.

Maxine Alagar, Director of Operations

F. **Emergencies** (During Non-Office Hours)
678.741.6202 / 678.741.6333 / malagar@globalconnectioninc.com
Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Angela Briggs, Paralegal
Regulatory Officer (Include Address if different than above)
678.741.6240 / 678.741.6333 / abriggs@globalconnectioninc.com
Telephone Number / Facsimile Number / E-mail Address

H. Angela Briggs, Paralegal
Dual Party Mailings (Name)
5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093
(Mailing Address)
678.741.6240 / 678.741.6333 / abriggs@globalconnectioninc.com
Telephone Number / Facsimile Number / E-mail Address

I. Angela Briggs, Paralegal
Interim LEC Fund Mailings (Name)
5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093
(Mailing Address)
678.741.6240 / 678.741.6333 / abriggs@globalconnectioninc.com
Telephone Number / Facsimile Number / E-mail Address

J. Angela Briggs, Paralegal
Universal Service Fund Mailings (Name)
5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093
(Mailing Address)
678.741.6240 / 678.741.6333 / abriggs@globalconnectioninc.com
Telephone Number / Facsimile Number / E-mail Address

K. Angela Briggs, Paralegal
Gross Receipts Mailings (Name)
5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093
(Mailing Address)
678.741.6240 / 678.741.6333 / abriggs@globalconnectioninc.com
Telephone Number / Facsimile Number / E-mail Address

Angela Briggs
This form was completed by
Paralegal
Title
Signature
/October 26, 2009
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201